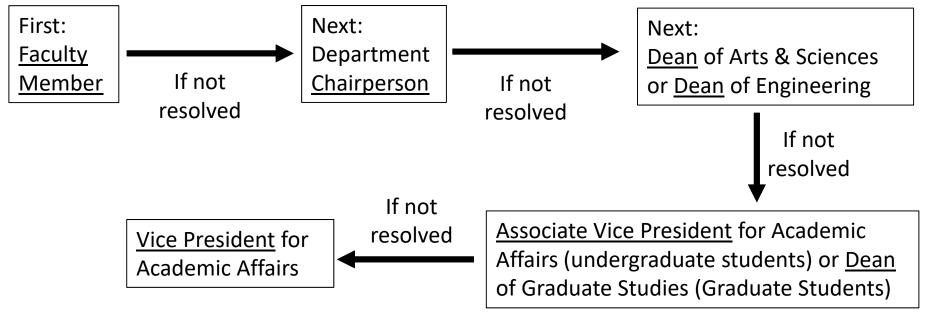


## **Resolving Academic Concerns**

Examples of academic concerns: Faculty member does not respond to email, assignments are neither being graded nor handed back, faculty member not around during office hours, disagreement about grades. Students with academic concerns should try to resolve the situation with their instructor (i.e. faculty member) before proceeding to a supervisor.



- The above process is for academic concerns that arise during the semester. At the conclusion of the semester, there are other processes (e.g., formal grade appeal process). See the catalog for details.
- If, at the start of the process, you have questions on how to proceed, please contact Associate Vice President for Academic Affairs (undergraduate students) or Dean of Graduate Studies (Graduate Students) for assistance. Other resources include your Academic Advisor and the Dean for Student Success Initiatives (Elaine DeBrine Howell; email: <a href="mailto:elaine.debrinehowell@nmt.edu">elaine.debrinehowell@nmt.edu</a>, 575-835-5208; Fidel Student Services Center, Suite 236, Room 237). In Student Life, the Dean of Students (Jennifer Chapman; email: <a href="mailto:deanofstudents@nmt.edu">deanofstudents@nmt.edu</a>, 575-835-5548; Fidel Student Services Center, Suite 236, Room 241) can assist with many non-academic issues.